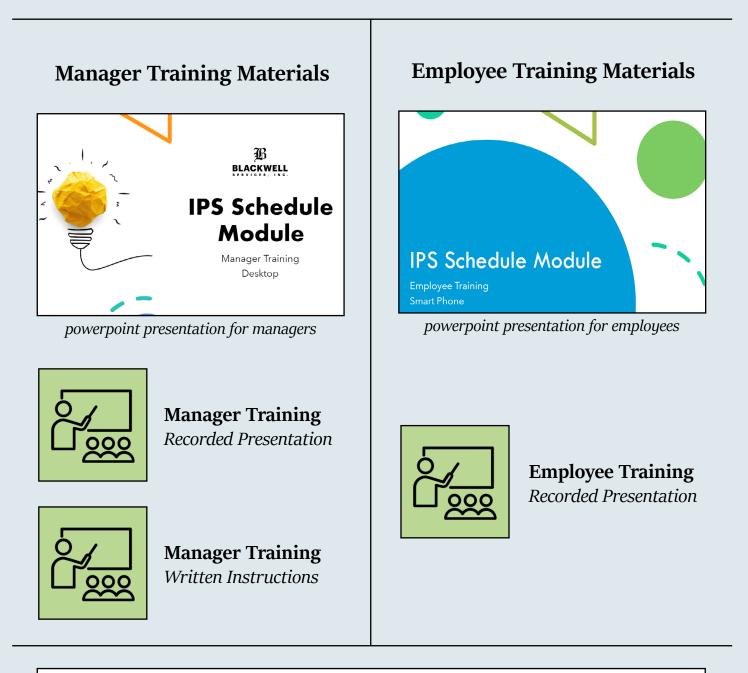
Schedule Module

Thank you to everyone who participated in our preliminary schedule module training. We are thrilled to roll-out this new module that will revolutionize the way we manage our timesheets and schedules!

Please click on the icons below to review training materials and recorded sessions.



The schedule module goes live on Monday, June 12th. Click here to find out where we are in the process!



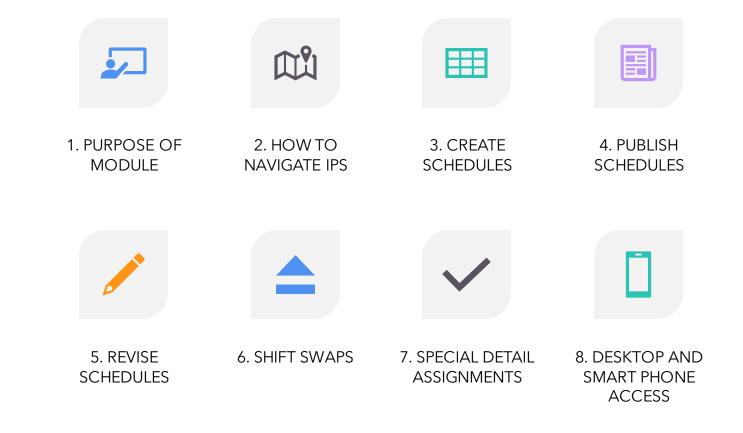


IPS Schedule Module

Manager Training Desktop



Overview



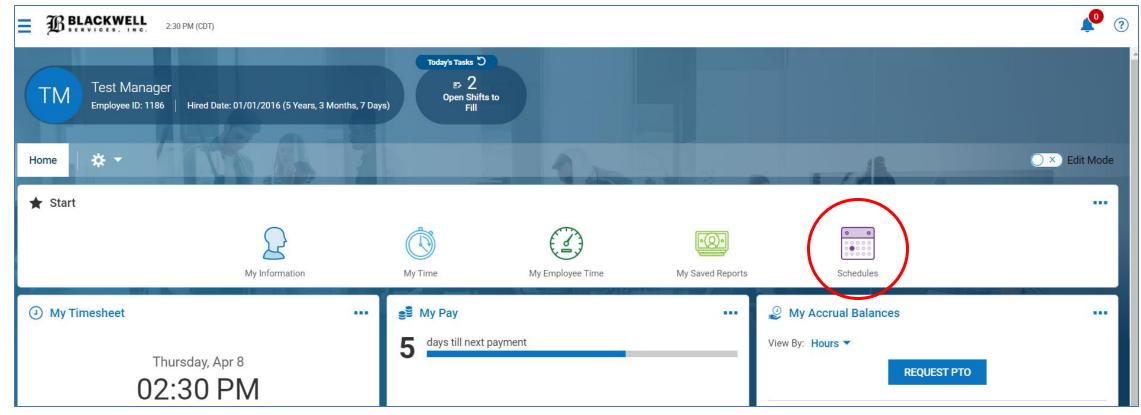
Purpose of the Schedule Module

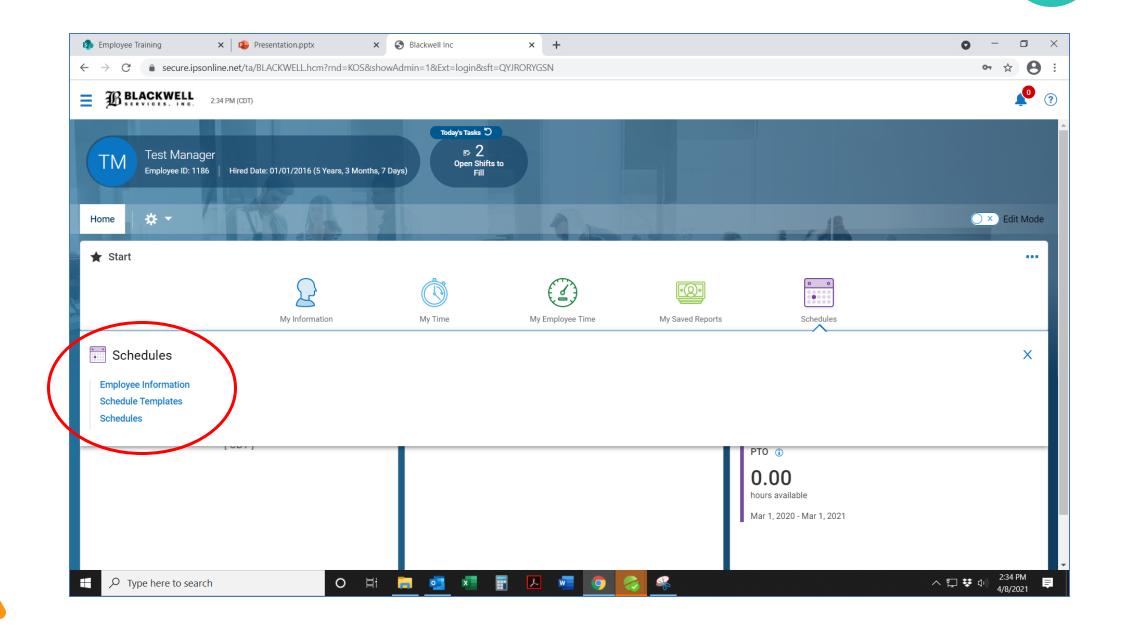
- Create consistent weekly work schedules
- Streamline employee's timecards
- Prevent inaccurate time punches
- Notify employees of updates and changes easily
- Reduce schedule confusion
- Eliminate weekly schedule emails for payroll verification





Logging into IPS





≡ BB	2:36 PM (CDT)		MY TEAM	1	• ?
🗲 Emp	loyee Information			VIEW	
 Page 	1 of 1 ▶ 1-2 of 2 Rows Saved: A	Active Employee Information 💌	,		
	First Name	-	↑ Last Name 🔻	tr ▼ Employee Status ▼	
	starts with	•	starts with	!=	
				Terminated	$\overline{\otimes}$
			_ <u>_</u>		
	Test		Test1	User Only	
	est		Test2	User Only	

Employee Information Icon

- Managers can view their team members and any employee who is cross-trained to work at that property.
- Click on the "employee icon" to view contact information and their current schedule.

	2-40 PM (CDT)	MY	TEA	M				Ļ	0 ?
← Edit Employee							UTILITIES	DOWNLOAD PDF	
Employee: Test Test1 (BLACKWELI	.) (1188)							Try the New Lo	ook
Main Payroll	Schedules 🖉 Edit Tabs								
Account Information		Persona	l Infor	mation					×
EIN*	BLACKWELL	Emplo	vee Id*	1188					
Primary EIN*	BLACKWELL	Account	Status	User Only	Add To New Hire Ex	port 🗹			
Username*	TTest	Primar	Email						
Salutation		Secondary	Email						
First Name*	Test	Persona	Email						
Last Name*	Test1	Work	Phone	Not Selected			Primary 🔵		
Middle		Cell	Phone	Not Selected	314-541-2385		Primary 💿		
Suffix			Phone	Not Selected			Primary 🔵		
Nickname		Country		ed States				•	
First Screen	[Security Profile Default]	Street		Lemon Drop Ave		Address Address Accuracy		•	
Locale (Language & Formats)	Company Default	Zip	6311			Latitude			
Time Zone	Central	City	Rock			Longitude State			
Question		State	Miss			County City			
Answer			SEPAR/	ATE MAILING ADDF	RESS				

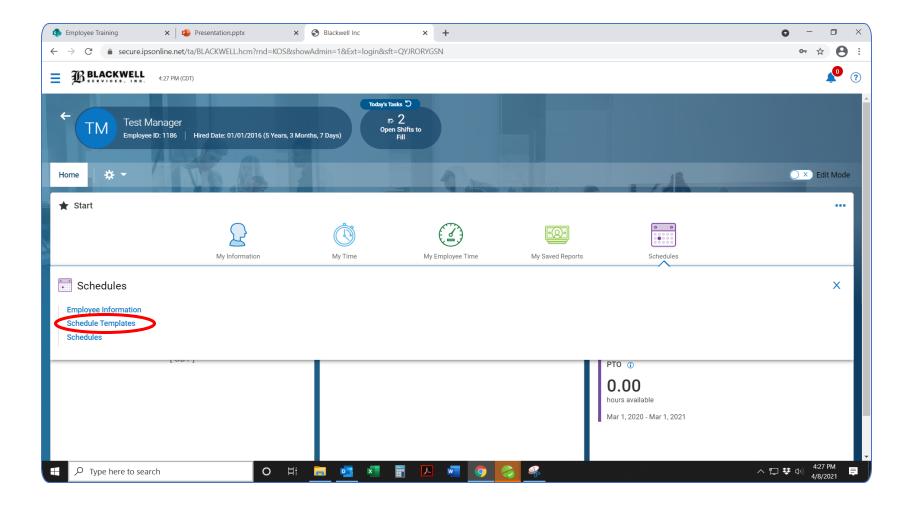
View username and contact information.

							TEAM			L
Edit E	Employee	2							UTILITIES	6 DOWNLOAD
oyee: Te	st Test1 (BLA	ACKWELL) (1188)								Try the
Main	Payr	roll Schedules 🖉	Edit Tabs							
Schedu	ıle									
										4 1 15 33 0
										April 5 - 11, 20
		ТҮРЕ	START DATE	FROM (MIN)	FROM (MAX)	то	TOTAL (HH.00)	SCHEDULER LOCATION	DAY TYPE	IS SCHEDULED OFF
				00.00		11:00p		212 Meramec		No
Mon	5	Fixed	Mon	03:00p		11.00p				INO
Mon Tue		Fixed	Mon	03:00p						NO
	6	Fixed		03:00p		07:00a		212 Meramec		No
Tue Wed	6 7		Tue							
Tue	6 7 8	Fixed	Tue Wed	11:00p		07:00a		212 Meramec		No
Tue Wed Thu	6 () 7 () 8 () 9 ()	Fixed	Tue Wed Thu	11:00p 12:00p		07:00a 05:00p		212 Meramec 212 Meramec		No

Can view employee's past and present schedules. Add/remove job skills Add/remove cost centers Me realizing halfway through the convo that I've been oversharing



Schedule Templates - "Master Document"



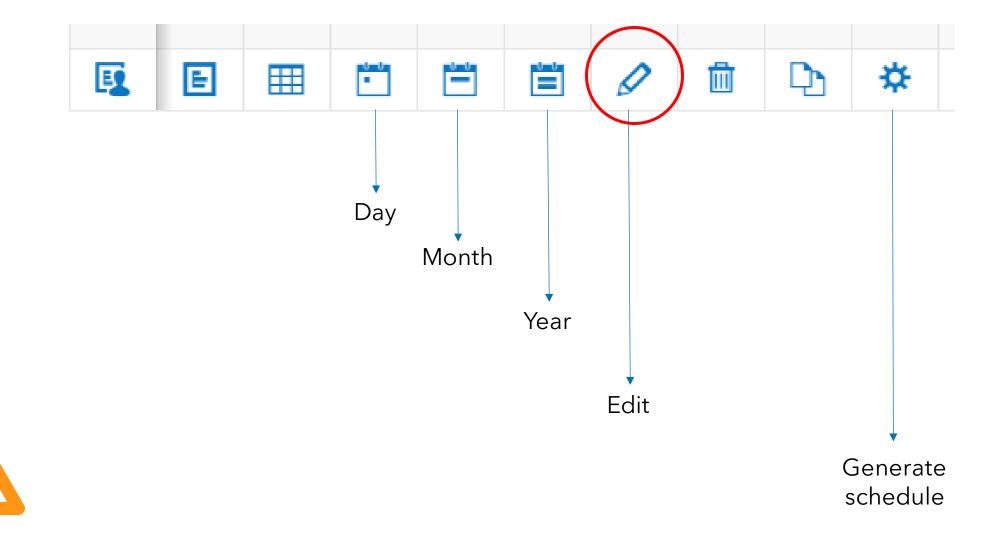


	B	BLA		VELL	2:4	6 PM (CD	T)						COMPANY S	SET	TINGS			4	0 ?
← :	Sch	edu	le Te	empla	ates													ADD N	IEW
 ₽ 	age	1	0	of 1 🕨	1 - 1	of 1 Rov	vs S	aved:	[Syste	em] 🔻								Y (0)	
											Template Name	•	Name	•	↓ Template Created	-	Created Local Time Zone	•	
											=	•	starts with	•	=	-	=	•	5
																			$\overline{\otimes}$
E		5	▦	•			Ø	Ŵ	Ъ.	*	212 Meramec		212 Meramec		04/02/2021 08:59a		04/02/2021		

Schedule Templates Icon

- Schedule Template is a MASTER document.
- Anything you edit in the template will carry over into each weekly schedule.
- You can assign shifts to employees that work the same days/hours each week.

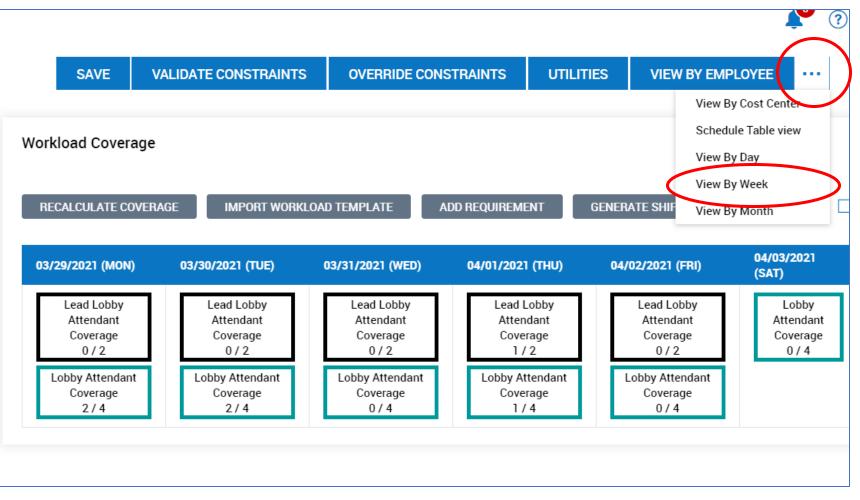
Schedule Template Icons

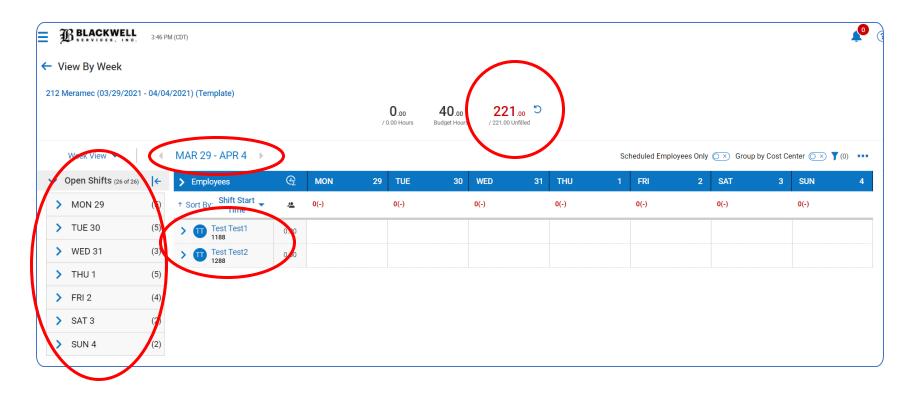


Update Schedule Template

BLACKWELL 3:01 PM (CDT)							*0
Schedule Template		SAVE	VALIDATE CONSTRAINTS	OVERRIDE CON	NSTRAINTS UT	ILITIES VIEW BY EM	PLOYEE ••
hedule Template	1	Workload Covera	ge				
Template Name 212 Meramec Day Starts At Midnight ~		RECALCULATE COV	PERAGE IMPORT WORKL	OAD TEMPLATE	ADD REQUIREMENT	GENERATE SHIFTS FOR 0	PEN COVERAGE
Time Zone Central Image: Central Manager Group Employees (3)	×	03/29/2021 (MON)	03/30/2021 (TUE)	03/31/2021 (WED)	04/01/2021 (THU)	04/02/2021 (FRI)	04/03/202 (SAT)
Employee Group* Employees (2) Maximum Budget \$ nage Open Shifts None ~ REQUIRED COST CENTER FOR SCHEDULER Scheduler Location ~	X	Lead Lobby Attendant Coverage 0 / 1 Lobby Attendant Coverage 0 / 2	Lobb Attend Covera 0 / 2				
USE COST CENTERS FOR SCHEDULER Rows On Page 50 ~ 1 Row 5	<u>t</u> ,						
Scheduler Location 212 Meramec							

Update Schedule Templates

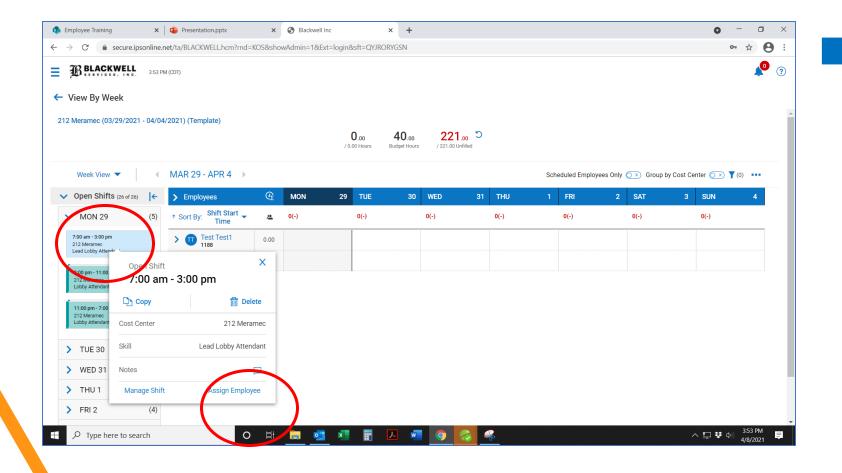




Assign Shifts Overview

- View number of schedule hours that need to be assigned
- Confirm date range
- View employee names in your roster
- Expand days of the week to assign shifts

Assign Open Shifts



Click on the shift Click "Assign Employee"

Browse and Select Employees		X
Qualified Others		
Search C	L .	
Name	↓↑ Start Date	Hired Date
Test Test2	2017-01-01	2017-01-01

Assign Open Shifts

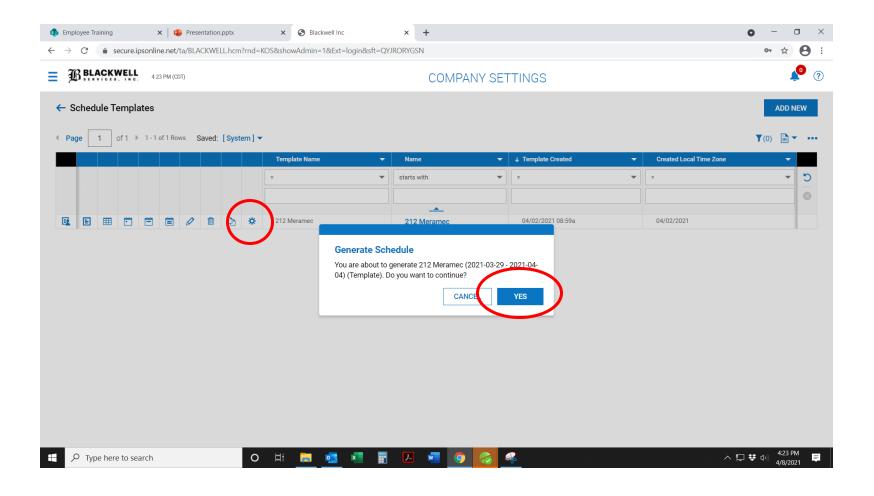
- A list of employees will appear
 - Available to work the shift
 - Have the appropriate skills to hold post
 - Have been trained at that property

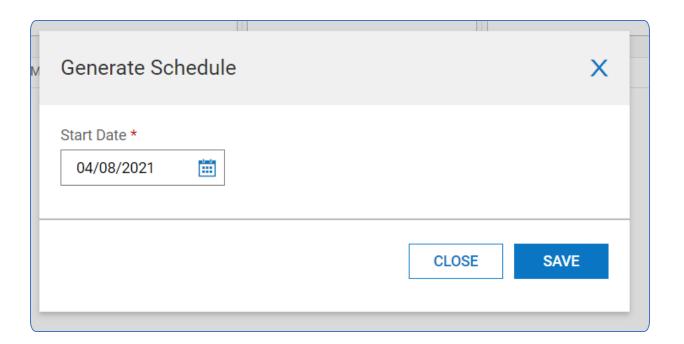
Freeze Assign Shifts

	14/04/	2021) (Template)					0.00		ว							
Week View Open Shifts (4 of 4)		MAR 29 - APR 4	Ð	MON	29	TUE	30	WED	31	THU	Sch	heduled Employees On		Assign Shifts Freeze Assigned Shifts		4
	 ← (0)	 Employees Sort By: Shift Start Time 	<u>د</u>	3	29	3	30	3		3		3	0(-)	Add New Shift	-	
	(0)	> TI Test Test2 1288	56.00	7:00 am - 3:00 pm		7:00 am - 3:00 pm		7:00 am - 3:00 pm		7:00 am - 3:00 pm		7:00 am - 3:00 pm		Unassign All Shifts		_
> WED 31	(0)	1288					٩			▼1+	٩	▼1+ <	D	Validate Constraints		
> THU 1	(0)	> 11 Test Test1 1188	64.00	3:00 pm - 11:00 pm		3:00 pm - 11:00 pm		3:00 pm - 11:00 pm		3:00 pm - 11:00 pm		11:00 pm - 7:00 am		Override Constraints		
> FRI 2	(0)			▼1+	٥	▼1+	٨	▼1+	٩		٥			Save View		
> SAT 3	(2)													Save View As		
SUN 4	(2)													Manage Views		
													_	Audit Trail		



Generate Schedule

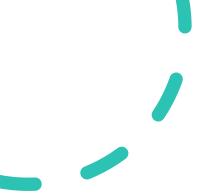




• Manager selects the start date of the schedule.

Generate Schedule

• Click Save.

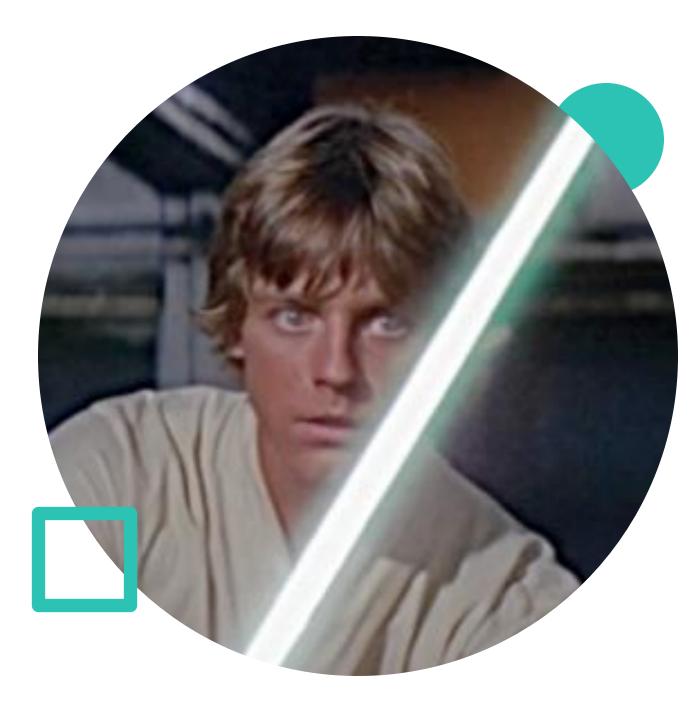


🔹 Employee Training 🛛 🗙 🛛	Presentation.pptx ×	S Blackwell Inc	× +			• - •
\leftrightarrow \rightarrow \mathcal{C} $\hat{\bullet}$ secure.ipsonline.net	/ta/BLACKWELL.hcm?rnd=KOS&sh	owAdmin=1&Ext=login&sft=0	QYJRORYGSN			œ ☆ \varTheta
	DT)					\$
← TM Test Manager Employee ID: 1186	Hired Date: 01/01/2016 (5 Years, 3 M	Today's Task 52 Open S Open S Fi	2 hifts to			
Home 🛛 🗱 👻			2			🔘 🗡 Edit Mode
★ Start						
	Σ	(Ì)	$(\underline{2})$	•Q•		
	My Information	My Time	My Employee Time	My Saved Reports	Schedules	
Schedules						×
Employee Information						
Schedule receptores						
	. 1	-			РТО ()	
					0.00	
					hours available	
				!'	Mar 1, 2020 - Mar 1, 2021	
						4:27 PM
F Sype here to search	O Ħ	<u> </u>	i 🛃 🐖 🧿	<u> </u>		へ に ま do) 4/8/2021

• Return to home page

Weekly Schedule

• Click "Schedules"



L			VELL	4:2	9 PM (CE)T)									SCHEDU	LE							0
S	ched	ules																				ADD N	IEW
Pag	e	1	of1 ▶	1 - 4 (of 4 Rov	ws Sa	aved:	[Syste	em] 🔻											🛗 Schedu	le Dates: This Month (1)		
									Name	•	Start Date	-	↓ End Date	-	Approval State	•	Schedule Status	•	Created	•	Created Local Time Zone	•	
									starts with	•	=	-	=	-	starts with	•	=	•	=	•	=	-	5
						\frown																	
2	E		-		Ë	Ø	<u></u>	Ð	212 Meramec		04/12/2021		04/18/202	1	Trial				04/08/2021	04:24p	04/08/2021		
2	E	▦	•			Ø	ū	D)	212 Meramec		04/11/2021		04/17/202	1	Trial				04/02/2021	10:14a	04/02/2021		
2	E	===	-		Ē	Ø	Ŵ	D)	212 Meramec		04/04/2021		04/10/202	1	Posted		Posted		04/02/2021	09:08a	04/02/2021		
	E	⊞				Ø	圃	D)	212 Meramec		03/28/2021		04/03/202	1	Posted		Posted		04 .021	09:05a	04/02/2021		

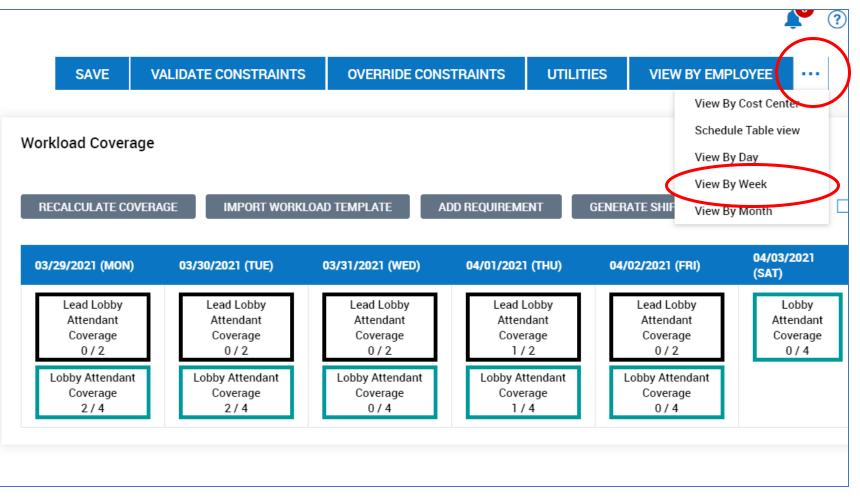


View shows past and present schedules.

The filter sorts the newest schedule to the top.

Click on the "pencil" icon to view and edit the schedule further.

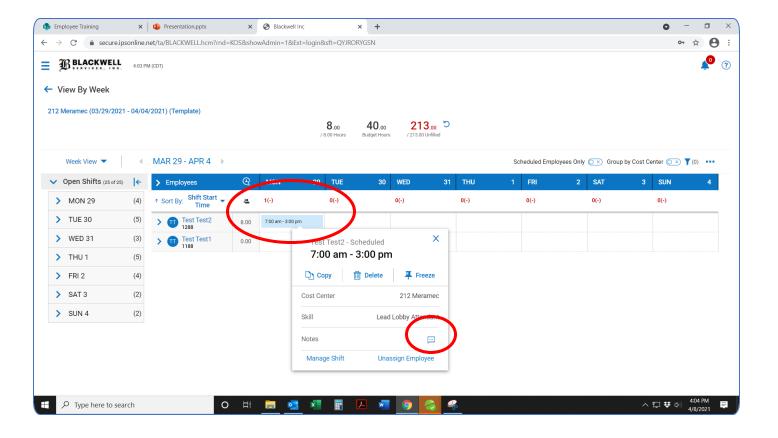
Edit Weekly Schedule



Employee Training		Presentation.pptx	×	Blackwell Inc		× +									0		٥	
→ C	online.	net/ta/BLACKWELL.hcm?rnd=I	KOS&sho	wAdmin=1&Ext=lo	gin&	sft=QYJRORYGSN										0- 7	¥ 6	-
BLACKWELL	4:43 P	M (CDT)															P	•
View By Week																		
12 Meramec (04/12/2021	- 04/18	3/2021)																
				status Trial		120.00 / 120.00 Hours		40.00 (148.00 U)		5								
Week View 🔻	4	APR 12 - 18 🕨								Sche	duled Emp	oyees Only	💽 🗙 Group	o by Cost Ce	nter 💽 🗙	Y (0)		
 Open Shifts (4 of 4) 	←	> Employees	G	MON	12	TUE 1	3	WED 14	TH	IU 15	FRI	16	SAT		SUN		18	
> MON 12	(0)	↑ Sort By: Shift Start - Time	4	3		3		3	3		3		0(-)		0(-)			
> TUE 13	(0)	> Test Test2	56.00	7:00 am - 3:00 pm		7:00 am - 3:00 pm		7:00 am - 3:00 pm	7:00) am - 3:00 pm	7:00 am - 3:1	00 pm						
> WED 14	(0)			♦	₽	٩	Ŧ	Ŧ	•	1+ 🔅 🐺	▼1+							
> THU 15	(0)	> 11 Test Test1 1188	64.00	3:00 pm - 11:00 pm		3:00 pm - 11:00 pm		3:00 pm - 11:00 pm	3:00) pm - 11:00 pm	11:00 pm - 7	:00 am						
> FRI 16	(0)			▼1+ �	₽	▼1+	₽	▼1+ 🔇 🐺		◆ ∓		◆ ∓						
✓ SAT 17	(2)																	
7:00 am - 7:00 pm 212 Meramec Lobby Attendant																		
7:00 pm - 7:00 am 212 Meramec Lobby Attendant																		
✓ SUN 18	(2)																	
P Type here to sear		0	Ħ	i i	x		w	0 🔗 🤇	P						Show hidd	. 42	3 PM	5

Assign Remaining Shifts

- Assign remaining open shifts
- Unassign a shift and reassign it to a different employee



• Click on the newly assigned shift

Add Notes to a Shift

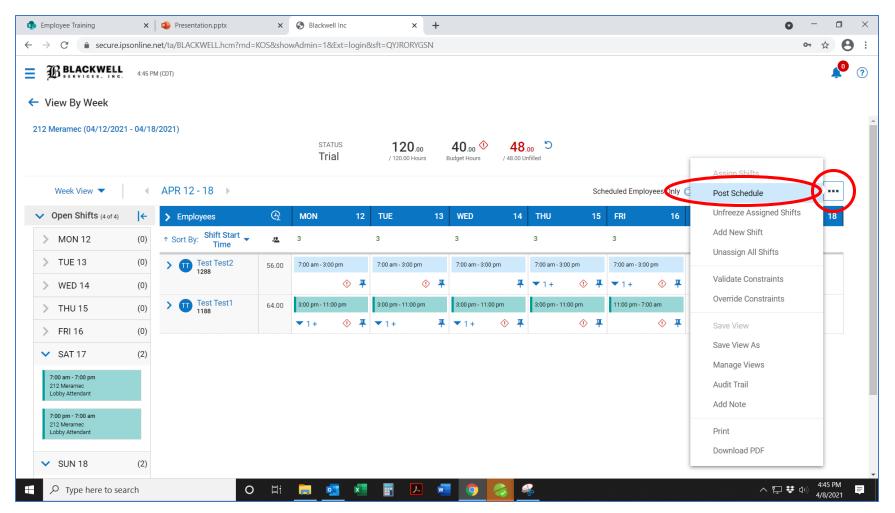
• Click the note icon

View By Week													
2 Meramec (03/29/2021	- 04/04	l/2021) (Template)				8.00	40.00 Budget Hours	213.00 Unf					
Week View 🔻	4	MAR 29 - APR 4 🔹								Scheduled Employees	Only 💽	Assign Shifts	
Open Shifts (25 of 25)	←	> Employees	ଜ	MON	29	TUE	30	WED	31 THU	1 FRI	2 S/	Freeze Assigned Shifts	4
> MON 29	(4)	↑ Sort By: Shift Start Time	<u>æ</u>	1(-)		0(-)		0(-)	0(-)	0(-)	0(-)	Add New Shift	L
> TUE 30	(5)	> 11 Test Test2 1288	8.00	7:00 am - 3:00 pm							_	Unassign All Shifts	Γ
> WED 31	(3)	> 11 Test Test1 1188	0.00									Validate Constraints	
> THU 1	(5)											Override Constraints	
> FRI 2	(4)											Save View	
> SAT 3	(2)											Save View As	
> SUN 4	(2)											Manage Views	
												Add Note	
													-
												Print	

Add Notes to an Entire Schedule

- Click on the ellipse icon
- Click "add note"

Post Schedule



WHEN YOU SEE AN INCOMING CALL FROM YOUR BOSS ON YOUR DAY OFF memetogo.com



Employee Notifications

Email

Text Message

"To-do" item in bell

Split-Shift Assignments

- Click on the shift
- Select "Manage Shift"
- Click the ellipses icon
- Click "Split Shift"

EL BLACKWELL	1.0000												
Ven by Beek													
Chinese decisions	14/10/2010 (Lands)		inin Posted		112	40=*	54	2					
	+ APR 12-18 +									And I taken		C) heart	
figen Mefteren	In 3 frames		-	-	NE 1	1.000	14	100		-		147	17 846
w MON 10	(1) + horida Shit that .		84									8.7	81
Ular Tidat	> Charling	11.00	The liter		the line	Table Lines		She like		16 m 16 m			
Concession of the local division of the loca	- 945	×				•	٠	#14 B	٠	*11.0	٠		
	00 pm - 11:00 pm		-34.194		and the second	10000 T-0000		Amps. Tomas.	-				
WED 14 (20	- 1 -	-					•		•		•		
> 114/15	10 210	1111											
) #814	Little P	-											
3 AAP (7													
110		-											

heren (1473)					
	Manage Shift				×
10cm 10cm *		<u>APR 13</u> 3:00 pm - 11:00 pm		212Meanwo ILA	to Mandari - Co T =
Open Bistle	2.557 TO Time Adjustment Qualifications	Time Adjustment Shiti Type Read =	inat lass Max *	10.0 Data * 04/12/2021	
71/E 13	Englique Selection Additional Information	Shift Time	terre terre	(
THU 15		Shift Range	n Arts Shik Ender		Add Lanch Deak
FR: 16 547 17		01.85	pm () 1100		<u> </u>

Split Shift Assignments

- Update start and end times for first portion of the split shift
- Assign an employee to those work hours
- Click the "Split Shift 01" tab at the top of the screen
- Update start and end times for the second portion of the shift
- Assign an employee to those work hours

	APR 12 SPLIT SHIFT 01 3:00 pm - 7:00 pm		212 Meramec	Lobby Attendan
JUMP TO			L	
Time Adjustment	Shift Time			
Qualifications	03	3:00 pm 07:00 pm		
Employee Selection	12 am 12 pm Sbift starts *	Apr 13 Shift Ends *	12 pm	12 am
Additional information	03:00	pm ④ 07:00		pm 🥑
	Qualifications			
	Primary Cost Center *			
	212 Meramec			B

• Save

Special Detail Assignments

- Click the ellipses icon
- Select "Add New Shift"

BLACKWELL	9:50 A	M (CDT)							4
View By Week									
12 Meramec (04/12/2021	- 04/18	3/2021) (Locked)		status Posted	120 .00 / 120.00 Hours		3.00 DUnfilled		
Week View 🔻	4	APR 12 - 18					Sch	eduled Employees Only 💽 🗙	Unpost Schedule
Open Shifts (4 of 4)	l←	> Employees	Œ	MON 12	TUE 13	WED 14	THU 15	FRI 16 S.	Freeze Assigned Shifts 18
> MON 12	(0)	↑ Sort By: Shift Start Time	<u>/2</u>	4	3	3	3	3 0(·	Add New Shift
> TUE 13	(0)	V Test Test2	61.00	7:00 am - 3:00 pm	Validate Constraints				
> WED 14	(0)			212 Meramec	Override Constraints				
> THU 15	(0)			Lead Lobby Attendant	Cave View				
> FRI 16	(0)			3:00 pm - 8:00 pm			11:00 pm - 7:00 am	3:00 pm - 11:00 pm	Save View As
> SAT 17	(2)			212 Meramec Lobby Attendant			212 Meramec Lobby Attendant	212 Meramec Lobby Attendant	Manage Views
> SUN 18	(2)			•			♦ ₹	Ŧ	Audit Trail
		V Test Test1 1188	59.00	8:00 pm - 11:00 pm 212 Meramec	3:00 pm - 11:00 pm 212 Meramec	3:00 pm - 11:00 pm 212 Meramec	3:00 pm - 11:00 pm 212 Meramec	11:00 pm - 7:00 am 212 Meramec	Add Note
				Lobby Attendant	Print				
				۵	4	◆ ∓	♦	◆ ∓	Download PDF
				11:00 pm - 7:00 am	11:00 pm - 7:00 am	11:00 pm - 7:00 am			

Special Detail Assignments

Complete all four sections of the task tree.

- Time Adjustment
 Select the day of the week
 - •Start and end time
- Qualifications
 - •Primary cost center •Skills = SPECIAL DETAIL
- Employee Selection
 Assign shift
- Additional Information

•Shift count = identify the number of people required to work the special detail assignment

	APR 12 7:00 am - 3:00 pm			212 Merai	mec 🧧 Special D
JUMP TO	Time Adjustment				
Time Adjustment	Shift Type		t Date	Shift Date *	
Qualifications	Fixed 🔻	Mo	▼	04/12/2021	Ē
Employee Selection	Shift Time				
Additional information	07:00 am	03:00 pm			
	12 am	12 pm	Apr 13	12 pm	12 an
	Shift Starts *		am (J) 03:00	*	pm ④
				с	LOSE SA
Primary Cost Center * 212 Meramec					Ľ
Skill *					
					==
Special Detail					E
Additional information	on				
Select Day Type					
No Day Type 🔻					
Shift Count					

Troubleshooting – Common Mistakes



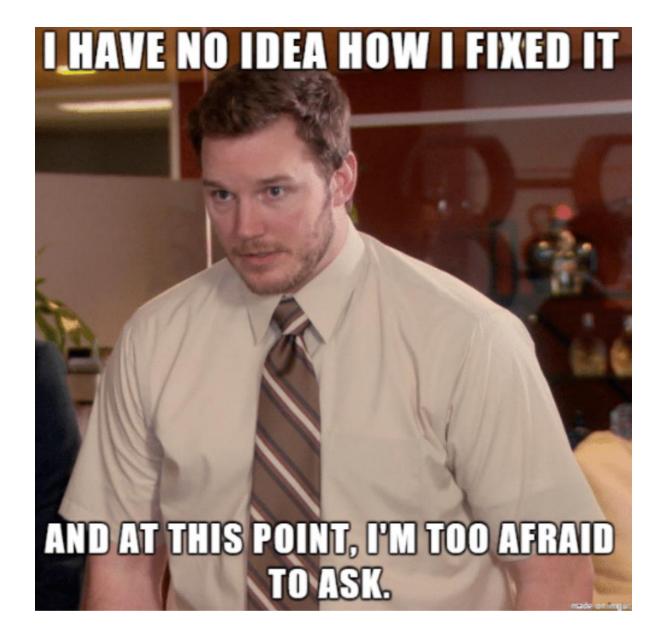
Override constraints

Confirm you are not double booking an employee



Schedule Template vs. Weekly Schedule

Cannot publish a template



Additional Features



POST OPEN

SHIFTS



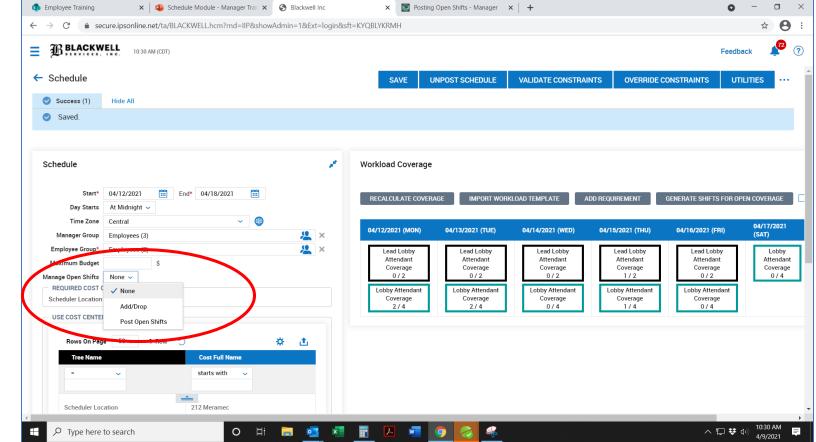


UPDATE JOB UPDATE COST SKILLS CENTERS

Post Open Shifts

Allows manager to publish an open shift for staff to volunteer for.

- Return to your weekly schedule view.
- Click the "edit" icon
- Locate the "Manage Open Shifts" dropdown menu.
- Select "Post open shifts".
- Save.



Post Open Shifts

					_
SAVE	UNPOST SCHEDULE	MANAGE OPEN SHIFTS	VALIDATE CONSTRAINTS	OVERRIDE CONSTRAINTS	

-	elect Open Shifts On Page 10 🗸 1-1	0 Of 20 < Page 1	0f 2 >)				Stype: Post To LISTEMPLOYEES
	Date	From Date	Start	End	Location/Department	Skill	Rows On Page 10 - 2 Rows 🖒 🔅 🏦
7	= ~	= ~	= ~	= ~	starts with 🗸	starts with 🗸	Full Name Home Scheduled Cost Center starts with
	04/17/2021		07:00a	07:00 p		Lobby Attendant	
	04/18/2021		07:00a	07:00p		Lobby Attendant	Ti st Test 1
\checkmark	04/14/2021		07:00a	03:00p		Lead Lobby Attendar	Test Test2
\checkmark	04/12/2021		07:00a	03:00p		Lead Lobby Attendar	Comment
\checkmark	04/13/2021		07:00a	03:00p		Lead Lobby Attendar	
\checkmark	04/16/2021		07:00a	03:00p		Lead Lobby Attendar	
\checkmark	04/15/2021		07:00a	03:00p		Lead Lobby Attendar	
\checkmark	04/15/2021		03:00p	11:00p		Lobby Attendant	
\checkmark	04/16/2021		03:00p	11:00p		Lobby Attendant	
	04/14/2021		03:00p	11:00p		Lobby Attendant	
						•	
_/						•	V

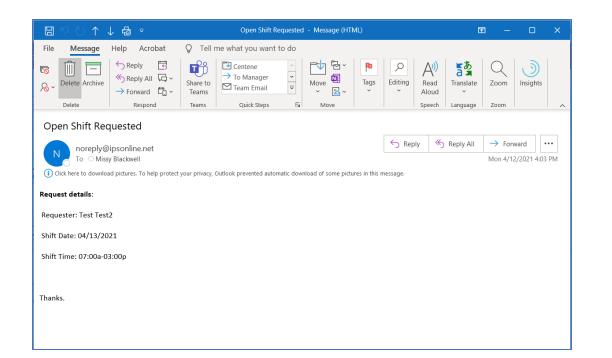
Post Open Shifts

|--|

When employees volunteer for a shift, the manager is notified by email.



If the shift requires manager approval, they will have a "todo" task in their notification bell.



Review Notifications

S Blackwell Inc X	OuickBooks	× 🛛 🔹 Employee Training	🗙 🛛 😰 Schedule N	lodule - Manager Trait 🗙 📗 N	lew Tab	$\times $ +	0 -
	e.net/ta/BLACKWELL.hcm?rnd=EV	/V&showAdmin=1&Ext=login&sft=KQN	IONKBPYN				☆ 8
My To Do Items 45	27 PM (CDT)						Feecback
← My To Do Items						RE	JECT APPROVE
 ✓ Page 1 of 9 ▶ 1 - 5 Select all (0/0) 	of 45 Rows						Y (0) ·
	s (BLACKWELL)	Timesheet Change Request Modify Punch In (Apr 13) GS Garrett M. Sanders (BLACKWE					
Timesheet Cf Modify Punch In (Cory Brian Yeager Created Apr 10, 20	(BLACKSSINC)	Regional Director	Gary M. Gist 🛛 🖌	Account Manager/Lead	Thomas OConnor	Copen Timesheet	Xiew Workflow Travis J. Wampler
Timesheet CH Modify Punch Out Cory Brian Yeager Created Apr 10, 20	(BLACKSSINC)	Location/Department MO - St. Louis/400 - Concierge					
Approve/Reje PTO Frank Chris Stewe Created Apr 10, 20			3, 2021, 5:52 am T	ïmesheet Period A	Npr 5, 2021 - Apr 18, 2021		
Approve/Reje	ect Time Off Request		inen.		New	REJ	ECT APPROVE

Review Notifications

Filters	X	S Blackwell Inc	× 💿 QuickBooks	🗙 🛛 🤹 Employee Training	🗙 🛛 🤹 Schedule Module - Manager Trais 🗲	New Tab	× +	• - • ×
Filters	×	← → C 🌲 secure.ip	psonline.net/ta/BLACKWELL.hcm?rr	nd=EVV&showAdmin=1&Ext=login&sft=	=KQMONKBPYN			☆ 🔒
			12:31 PM (CDT)					Feedback 👫 🤅
	Clear Filters	My To Do Items 45						
Created Date		← My To Do Items					REJ	ECT APPROVE
From		✓ Page 1 of 1	▶ 1 - 2 of 2 Rows					
mm/dd/yyyy		Select all (0/0)						Y (1) •••
То		Number C	e/Reject Schedule Open Sh of Requests:1 Effective Until:2021/04 pr 12, 2021, 4:26 pm	Approve/Reject Schedul Number Of Requests:1 Effe	le Open Shift Request active Until:2021/04/13			
mm/dd/yyyy		Approv	e/Reject Schedule Open Sh	You have received the following	g Schedule Open Shift Request for approval:			Open Shift
		Created A	Of Requests:1 Effective Until:2021/04 pr 12, 2021, 4:02 pm	Open Shift	07:00a - 03:00p Skill	Lead Lobby Attendant	Scheduled Cost Center	212 Meramec
To Do Types				Shift Note				
Schedule Open Shift Request				 If you decide to approve this 	enequest, prease choose an employee for the sh			
Time Off Request			<	Employee Test Test2 (BLACKWELL)	Base Compensation \$0.00	Start Date 01/01/2017	Hire Date 01/01/20	
Timesheet Change Request							REJE	ECT APPROVE
Regional Director		Type here to set	arch	o # <u>5 9</u> 1	💼 ⊿ 🙍 💿 🐼 🧠 .		~ "	戸 ♥ ⑴) ^{12:31 PM} 4/13/2021 早
Choose Employes(s)	Ę	Manaq	er selects	the employ	yee's name ar	nd appro	ves/reiec	ts.
Account Manager/Lead				1	,	- -		
Choose Employee(s)	E							

Employee Shift-Swaps

Criteria for shift swapping:

Answer/Solution

Shift swaps use the following criteria and restrictions to select employees for the list of names on the request form:

- 1. Both employees must have the same primary job. Shift swaps do not apply to transfer jobs.
- 2. Both employees must be qualified to work both jobs.
- 3. Both employees must be in the same location.
- 4. The shifts must be a minimum of 72 hours in the future. Normally, the shifts that are being swapped must be the same length.
- 5. However, if the target employee has another shift on the same day, both shifts become available for the swap regardless of the length of the other shift. For example, if Employee A wants to swap an 8-hour shift, and Employee B has an 8-hour shift and a 4-hour shift available on the selected day, both of Employee B's shifts are available for the swap.





Update Job Skills

- Schedules
- Employee information
- Select employee name, click icon

ills	5							Define Skill
ned	ulable Skills							
	(i) PRIMARY		NAME OF SKILL	IS SCHEDULABLE	COLOR	AVERAGE RATE	LEVEL	YEARS
	•	×	Lobby Attendant	γ	#009999	\$0.00	1 🗸	
	0	×	Special Detail	Y	#FFFF00	\$0.00	1 ~	
mm	on Skills							
		NAME OF	FSKILL	IS SCHEDULABLE	COLOR	AVERAGE RATE	LEVEL	YEARS
				<i></i>	ADD SKILL			

Scheduled Cos	st Centers			
Rows On Page	50 ~ 1 Row 🖔			☆ 也
	Tree Name	Cost Full Name	Home	Float
		starts with 🗸		
×	Scheduler Location	212 Meramec	۲	
	REMOVE SELECTED	ADD SCHEDULER LOCATION		

Update Cost Centers

- Schedules
- Employee information
- Select employee name, click icon

Add Sch	eduled Scheduler Location	1	Х
Rows On Pa	age 20 🗸 1-20 Of 27 🔇 Page	1 Of 2 >)
	🗘 Full Path 🔹 👻	Cost Description	
	= ~	= ~	
□ •	640 North Wells		^
	8 East Huron		
	Alta at K Station East Tower		
	Alta at K Station West Tower		
	Centene Borman		
	Centene Corporate Hill		
	Centene Crescent Garage		
	Centene Farmington		
	Centene Farmington Lobby Facilitators		
↓ ●	Centene Garage 5		✓✓
		Close Add	

Update Cost Centers

- Scroll through the list of cost centers
- Select the correct cost center the employee is trained to work at
- Click "Add"

Questions & Answers



BLACKWELL

IPS SCHEDULE MODULE MANAGER DESKTOP TRAINING

TABLE OF CONTENTS

- 1. Logging into IPS
- 2. Employee Information
- 3. <u>Schedule Templates Alpha Document</u>
- 4. Generate Schedule
- 5. <u>Weekly Schedule Beta Document</u>
- 6. <u>Post Schedule</u>
- 7. <u>Split-Shift Assignments</u>
- 8. Special Detail Assignments
- 9. Troubleshooting
- 10. Post Open Shifts
- 11. Review Notifications
- 12. Employee Shift-Swaps
- 13. Update Job Skills
- 14. Update Cost Centers

LOGGING INTO IPS

- 1. Access website: https://secure.ipsonline.net/ta/BLACKWELL.login?rnd=HSN
- 2. Enter username and password
- 3. Sign in
- 4. Locate the Schedules module on the homepage toolbar

EMPLOYEE INFORMATION

- 1. Home page
- 2. Click Schedules icon
- 3. Click Employee Information link
- 4. Displayed is a list of active employees that report to the manager
- 5. Locate the employee name and click the Employee Information icon
 - a. Main Tab
 - i. Locate profile information specific to the employee

 \uparrow

- b. Payroll Tab
 - i. Blank content

- c. Schedules Tab
 - i. Displays published work schedules assigned to the employee
 - ii. Add/remove Job Skills
 - iii. Add/remove Cost Centers

SCHEDULE TEMPLATES – MASTER DOCUMENT

- 1. Home page
- 2. Click Schedules icon
- 3. Click Schedule Templates link
- 4. Click Edit icon (pencil)
- 5. Click Ellipses icon (...)
- 6. Click **View by Week** link
- 7. Click the **Blue Arrow** beside each day of the week (expand view)
- 8. Click on the **Open Shift**
- 9. Click Assign Employee link
 - a. Select the name of an employee from the **Qualified** list
 - i. Employee is available to work, appropriate job skills, and been trained at the property
 - ii. Employee is eligible to hold post
 - b. Select the name of an employee from the **Others** list
 - i. Employee does not meet the three qualifying factors and will require a manager override to place them on the schedule for that particular shift
 - c. Repeat process until shift openings have been permanently assigned to workforce that will continuously fill the same shifts each week
- 10. Click Ellipses icon (...)
- 11. Click Freeze Assigned Shifts link

GENERATE SCHEDULE

- 1. Home page
- 2. Click Schedules icon
- 3. Click Schedule Templates link
- 4. Click Gear icon
- 5. Pop-up window asks manager to confirm they wish to generate a schedule

a. Click Yes

- 6. Click the Calendar icon.
 - a. Select the correct start date of the schedule. Start dates must be a Monday.
 - b. Click Save

 \uparrow

WEEKLY SCHEDULE – JUNIOR DOCUMENT

- 1. Home page
- 2. Click Schedules icon
- 3. Click Schedules link
- 4. Locate newly generated schedule

a. Schedules are automatically sorted with the newest version at the top of the list

- 5. Click the Edit icon (pencil)
- 6. Click the Ellipses icon (...)
- 7. Click View By Week link
- 8. Click the **Blue Arrow** beside each day of the week (expand view)
- 9. Click on the **Open Shift**
- 10. Click Assign Employee link (assign remaining open shifts)
 - a. Select the name of an employee from the Qualified list
 - i. Employee is available to work, appropriate job skills, and been trained at the property
 - ii. Employee is eligible to hold post
 - b. Select the name of an employee from the Others list
 - i. Employee does not meet the three qualifying factors and will require a manager override to place them on the schedule for that particular shift
 - c. Repeat process until shift openings have been permanently assigned to workforce that will continuously fill the same shifts each week
- 11. Add "shift-notes" by clicking on the **Assigned Shift**
 - a. Click the Notes icon
 - b. Type notes relevant to that specific shift assignment
 - c. Click Save
- 12. Add "schedule-notes" by clicking the Ellipses icon
 - a. Click Add Note
 - b. Type notes relevant to the entire schedule
 - c. Click Save

 \uparrow

POST SCHEDULE

- 1. View weekly schedule
- 2. Click Ellipses icon (...)
- 3. Click Post Schedule
- 4. Employees receive notifications via email, text, and to-do bell in HCMToGo app

 \uparrow

SPLIT-SHIFT ASSIGNMENTS

- 1. View weekly schedule
- 2. Click on the Open Shift
- 3. Click Manage Shift

- 4. Under "Shift Time", click the Ellipses icon (...)
- 5. Click Split-Shift
 - a. A new tab appears at the top of the pop-up window. This is the second shift generated by the split-shift request
- 6. Update each portion of the "Manage Shift" tree for each shift (1, 2, 3+)
 - a. Time Adjustment
 - i. Enter the start and end time of the first portion of the shift
 - b. Qualifications
 - i. Enter the type of job skill required for the first portion of the shift
 - c. Employee Selection
 - i. Locate the employee assigned to the first portion of the shift
 - d. Additional Information
 - i. No update required
 - e. Click Save
- 7. Repeat the "Manage Shift" tree for each portion of the split-shift

 \uparrow

 \uparrow

SPECIAL DETAIL ASSIGNMENTS

- 1. View weekly schedule
- 2. Click Ellipses icon (...)
- 3. Click Add New Shift
- 4. Complete all sections of the "Manage Shift" tree
 - a. Time Adjustment
 - i. Select the day of the week
 - ii. Enter start and end time
 - b. Qualifications
 - i. Identify the primary cost center
 - ii. Enter the job skill required for the post.
 - Job skill should be SPECIAL DETAIL unless the post requires a specific job skill that limits the potential workforce by a unique skillset (I.e. Lobby Attendant, Armed Security Officer, etc.)
 - c. Employee
 - i. Assign the shift to an employee
 - d. Additional Information
 - i. Identify the number of employees required for the special detail assignment.
 - ii. Shift Count = number of employees needed

TROUBLESHOOTING

Common mistakes are:

- 1. Thoroughly review all override constraint alerts before continuing. The system will alert you when an employee is over-scheduled, exceeding 40-hours per week, or does not have the necessary job skills to cover the shift.
- 2. Confirm why the alert is presented and understand what you are overriding beforehand.
- 3. Do not confuse the ALPHA document with the BETA document.
 - a. The ALPHA document cannot be "posted" for the employees to view.
 - b. If you cannot locate a "Post Schedule" option in the ellipses icon, you are editing the ALPHA document and not the weekly schedule.
- 4. Contact Human Resources with questions. 314-993-3800 x4 or HR@blackwellinc.com.

 \uparrow

POST OPEN SHIFTS

Allows manager to publish open shifts for employees to volunteer for.

- 1. View weekly schedule
- 2. Click the Edit icon (pencil)
- 3. Locate the Manage Open Shifts dropdown menu
- 4. Click Post Open Shifts
- 5. Click Save
- 6. Click Manage Open Shifts button
- 7. Select all **Open Shifts**
- 8. Select all Available Employees
- 9. Click **Post Open Shifts**
- 10. Select a deadline for employees to volunteer for shifts. Click the Calendar icon and pick a date

REVIEW NOTIFICATIONS

- 1. Home page
- 2. Click Bell icon
- 3. Review notifications in the managers inbox
- 4. Sort notifications by clicking the **Filter** icon
 - a. Select the type of notification
- 5. Approve/reject notifications to remove them from the manager's inbox

 \uparrow

 \uparrow

EMPLOYEE SHIFT-SWAPS

Employees can swap shifts with a coworker through their desktop or mobile app.

Required criteria:

- 1. Both employees must have the same primary job. Shift swaps do not apply to transfer jobs.
- 2. Both employees must be qualified to work both jobs.
- 3. Both employees must be in the same location.

- 4. The shifts must be a minimum of 72 hours in the future. Normally, the shifts that are being swapped must be for the same length of time.
- 5. However, if the target employee has another shift on the same day, both shifts become available for the swap regardless of the length of time. For example, if Employee A wants to swap an 8-hour shift, and Employee B has an 8-hour shift and a 4-hour shift available on the selected day, both of Employee B's shifts are available for the swap.

UPDATE JOB SKILLS

- 1. Home page
- 2. Click Schedules icon
- 3. Click Employee Information link
- 4. Locate the correct employee
- 5. Click the **Employee Profile** icon
- 6. Click the Schedules tab
- 7. Scroll down to the **Skills** section
 - a. Click Add Skill
 - b. Locate the correct skill within the master list
 - c. Checkmark the box
 - d. Click Add New Skill
- 8. Click Save

 \uparrow

 \uparrow

UPDATE COST CENTERS

- 1. Home page
- 2. Click Schedules icon
- 3. Click Employee Information link
- 4. Locate the correct employee
- 5. Click the Employee Profile icon
- 6. Click the Schedules tab
- 7. Scroll down to the Scheduled Cost Centers section
 - a. Click Remove Selected or Add Scheduler Location
 - b. Locate the name of the property that should be removed/added to the employee profile
 - c. Checkmark the box
 - d. Click Remove/Add
- 8. Click Save

 \uparrow

IPS Schedule Module

Employee Training Smart Phone



Purpose of module

How to navigate HCMToGo

Review work schedules

Schedule notifications

Shift Swaps

Special Detail assignments



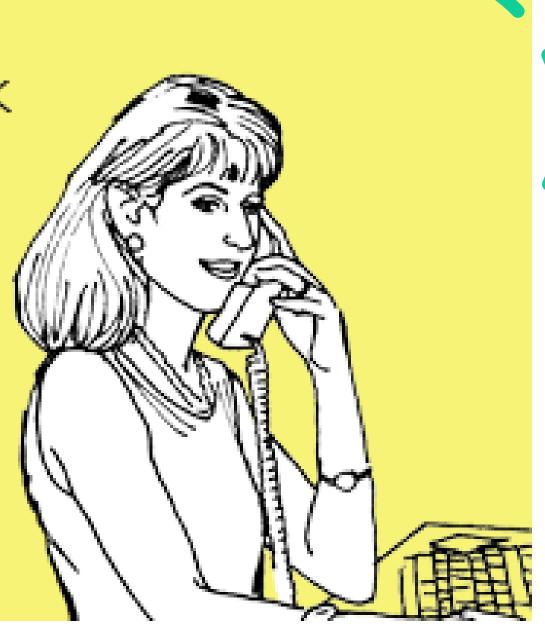


Create	Create consistent weekly work schedules
Streamline	Streamline timecards and payroll processing
Prevent	Prevent inaccurate time punches
Notify	Notify employees of updates easily
Reduce	Reduce schedule confusion
Eliminate	Eliminate weekly schedule emails for payroll verification

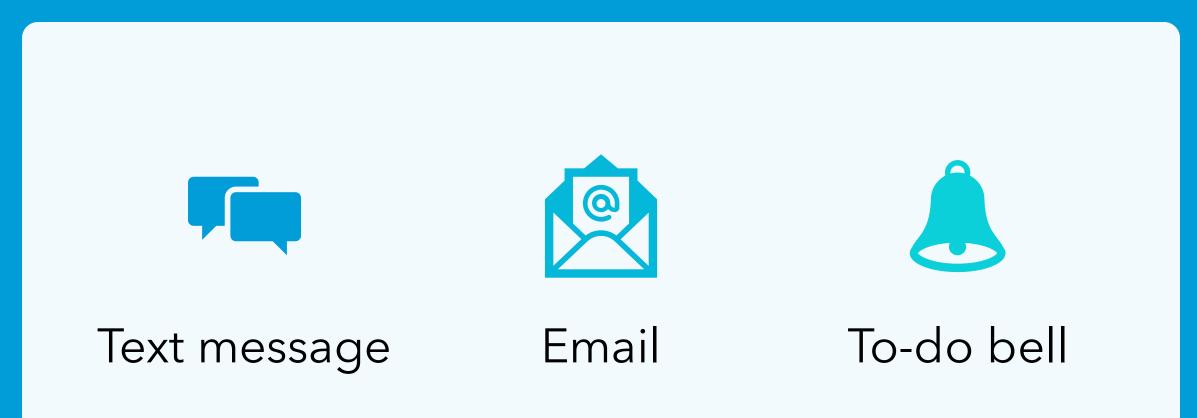
WHEN YOU SEE AN INCOMING CALL FROM YOUR BOSS

ON VOUR-DAV OFF

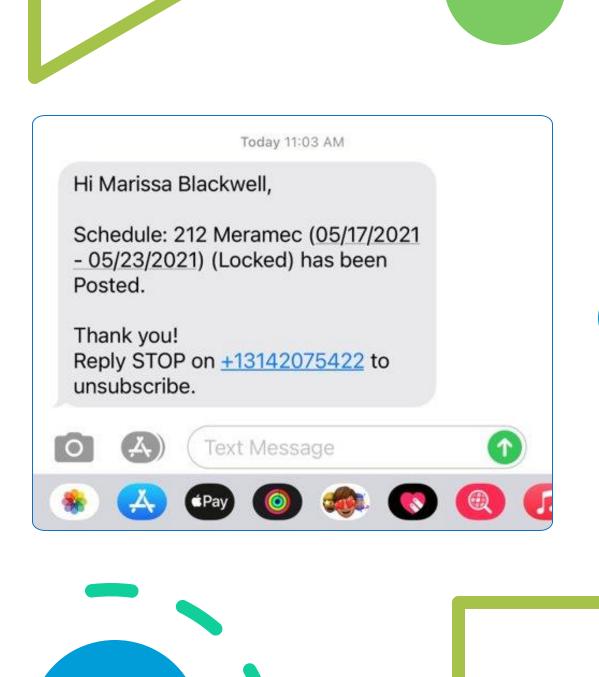
It's too bad I can't unsubscibe from work emails.

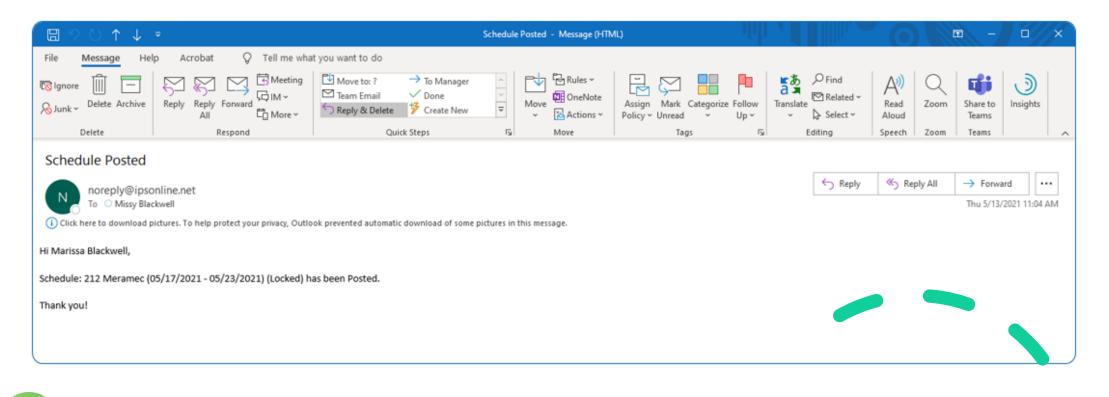


Schedule Notifications



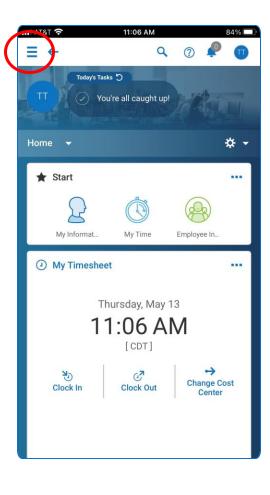
Posted Schedule Notification – Text Message



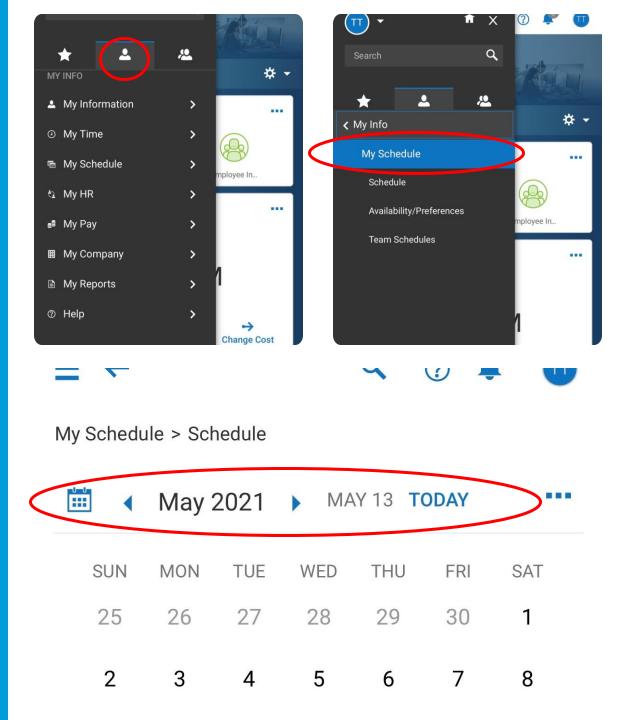


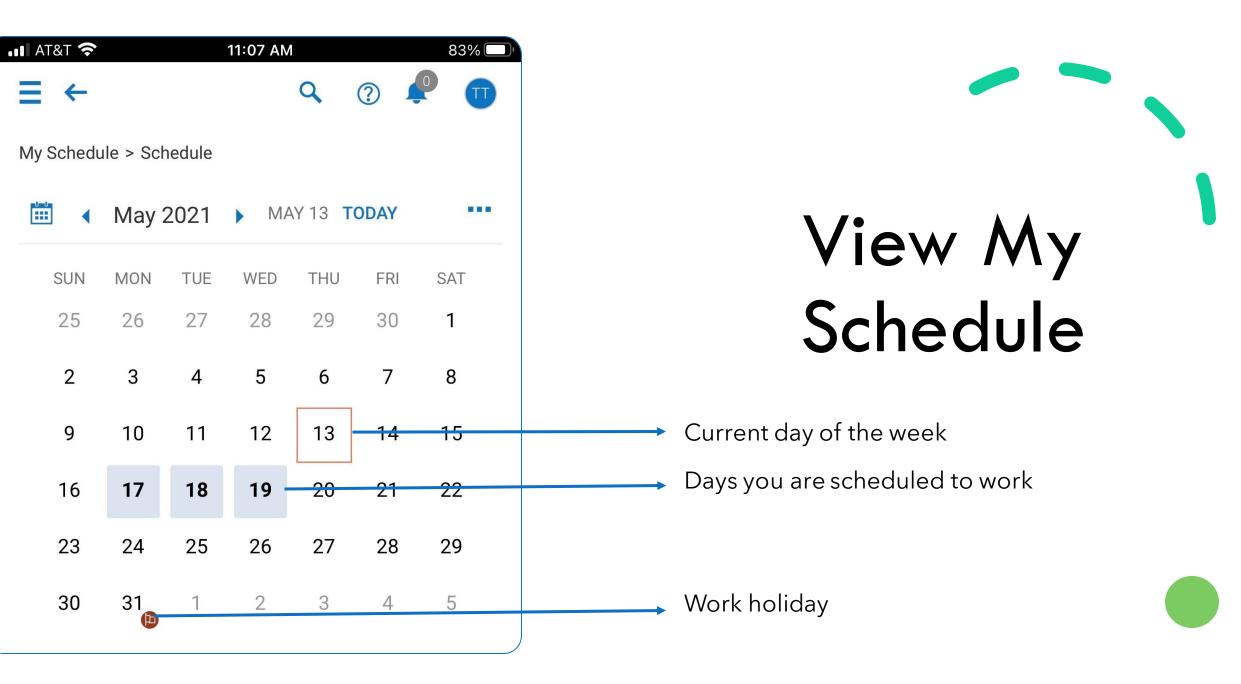


Logging into HCMToGo



Access My Schedule

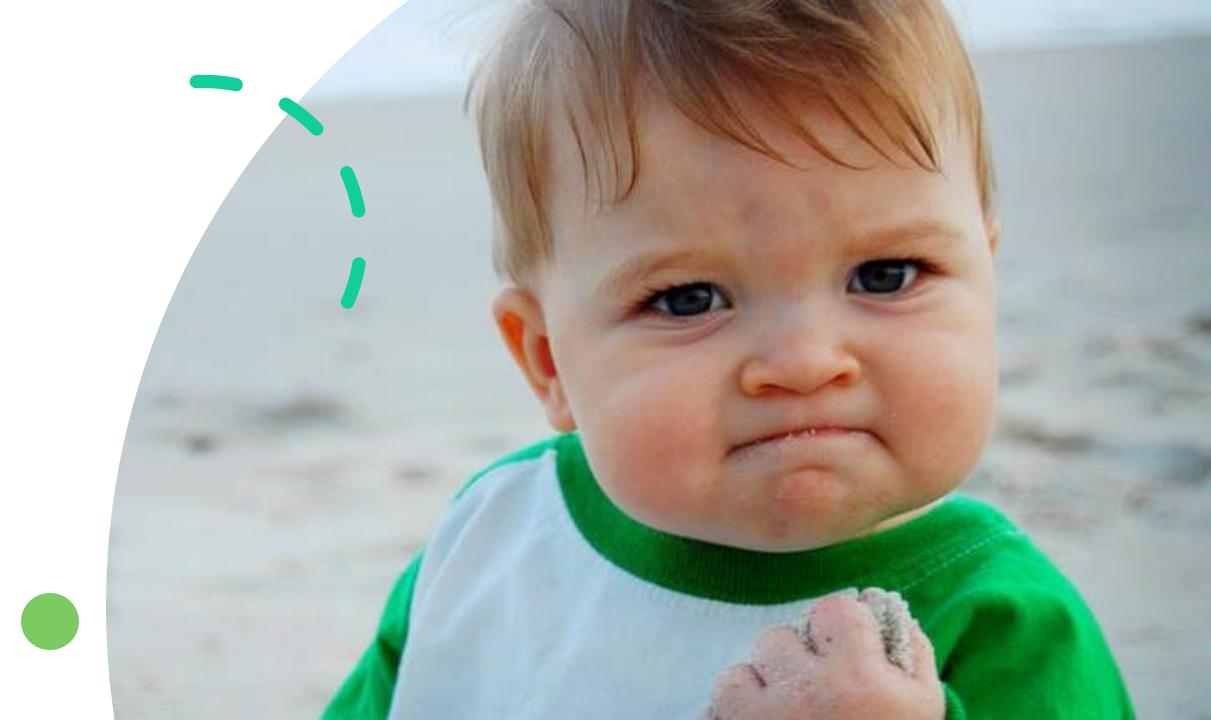




II AT&T 🗢	11:0	8 AM				83% 🗖
⇒ ∈		C	2	?	P	U
My Schedule > Schedule						
🛗 🖪 May 2021	•	MAY	17	TODAY		
May 16 SUN						
Not Scheduled						
May 17 MON						
Shift		(03:0)0p - 11	:00p	Ē2
From					()3:00p
То					1	1:00p
V DETAILS						
May 18 TUE						
Shift		(03:0)0p - 11	:00p	Ē
From					()3:00p
То					1	1:00p
V DETAILS						
May 19 WED						

My Schedule Details

🛗 ┥ May 16 - May 22 🕨	Y
Мау 17 мом	(1 shift)
DETAILS	11:00p - 07:00a
Cost Centers	212 Meramec
Skill	Lobby Attendant



Employee Shift Swaps

Criteria for shift swapping:

Answer/Solution

Shift swaps use the following criteria and restrictions to select employees for the list of names on the request form:

- 1. Both employees must have the same primary job. Shift swaps do not apply to transfer jobs.
- 2. Both employees must be qualified to work both jobs.
- 3. Both employees must be in the same location.
- 4. The shifts must be a minimum of 72 hours in the future. Normally, the shifts that are being swapped must be the same length.
- 5. However, if the target employee has another shift on the same day, both shifts become available for the swap regardless of the length of the other shift. For example, if Employee A wants to swap an 8-hour shift, and Employee B has an 8-hour shift and a 4-hour shift available on the selected day, both of Employee B's shifts are available for the swap.

May 17 MON	
Shift	03:00p - 11:00p
From	03:00p
То	11:00p

➤ DETAILS

Shift Swap



내 AT&T 축 11:08 AM	82% 🖵	
Shift Change Request	×	
May 17 MON 03:00p - 11:00p	V DETAILS	
Shift Swap Coverage Request		
Employee		
Search and select employee		
🛗 ┥ May 16 - May 22 🕨	Y	
Мау 17 мом	(1 shift)	
Test Test1	11:00p - 07:00a	
Cost Centers	212 Meramec	
Skill	Lobby Attendant	
Send All		
CANCEL SUBM	ЛІТ	

Shift Swaps Require Manager Approval





Open Shifts



Pick up extra hours

Teamwork

ĠŢĮ

View open shifts at different properties

Special detail assignments

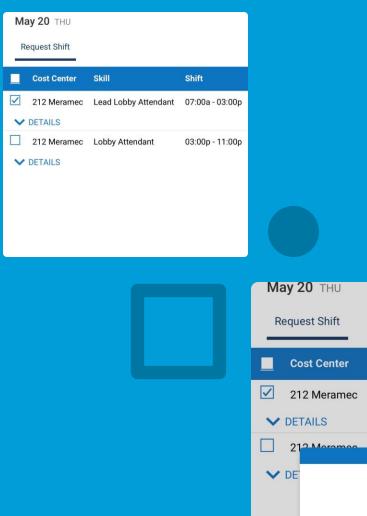
.III AT&T 穼			11:11 AM	1		81% 🗖
⇒ ∈				Q	2	P 🕕
My Schedu	ıle > Scł	nedule				
iii (May 2	2021	► MA	AY 13 T	ODAY	
SUN	MON	TUE	WE	Show	Open S	hifts
25	26	27	28	Sync	Schedul	е
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5
May 1	SAT					
Not Sche	duled					
May 2	SUN					
Not Sche	duled					
May 3	MON					



View Open Shifts

Identify Open Shift Days

III AT&T 穼			11:11 AM			81%	
→ ≡				9	?		
My Schedu	ule > Sch	edule					
*	May 2	2021	MAY 13 TODAY				•
SUN	MON	TUE	WED	THU	FRI	SAT	
25	26	27	28	29	30	1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30	31 (1)	1	2	3	4	5	
May 1	SAT						
Not Sche	duled						
May 2	SUN						
Not Sche	duled						
May 3	MON						

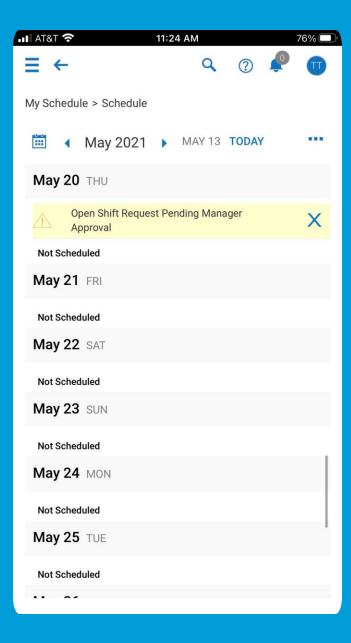


IVIa	AY ZU THU		
Re	equest Shift		
	Cost Center	Skill	Shift
	212 Meramec	Lead Lobby Attendant	07:00a - 03:00p
~	DETAILS		
	212 Moramoo	Lobby Attandant	02:00p - 11:00p
~	DE	j	
	Submitt	ing Open Shift Req	uest

Pick Up Open Shift

Open Shift Notifications

- Manager receives notifications
- Manager approves/denies shift assignment



Open Shift Pending Manager Approval

Open Shift Manager Approval

Blackwell Staff: Notice of Posting and/or Modification to your Schedule

?

hr@blackwellinc.com(hr@blackwellinc.com via sendgrid.net) To OMissy Blackwell

 (i) If there are problems with how this message is displayed, click here to view it in a web browser. We could not verify the identity of the sender. Click here to learn more. The actual sender of this message is different than the normal sender. Click here to learn more. Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Dear Test,

Your schedule was either Posted or Changed. Please review the table below as this update affects you.

Here is your new current schedule:

Schedule Date	From Time(Min)	From Time(Max)	To Time(Min)	To Time(Max)	Total Time	Scheduler Location
Mon May 17, 2021	-	-	-	-	-	-
Tue May 18, 2021	-	-	-	-	-	-
Wed May 19, 2021	-	-	-	-	-	-
Thu May 20, 2021	07:00a		03:00p			212 Meramec
Fri May 21, 2021	-	-	-	-	-	-
Sat May 22, 2021	-	-	-	-	-	-
Sun May 23, 2021	-	-	-	-	-	-

You can also view your most current schedule anytime within IPS or the HCMToGo mobile application.

Click Login to view.

Updated My Schedule

III AT&T 穼			11:27 AM			74% 🗖	יכ
→ ≡				9	?		
My Schedu	ile > Sch	edule					
*	May 2	2021	► MA	Y 13 T	ODAY		
SUN	MON	TUE	WED	THU	FRI	SAT	
25	26	27	28	29	30	1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30	31 ()	1	2	3	4	5	
May 1	SAT						
Not Schee	duled						
May 2	SUN						
Not Schee	duled						
May 3	MON						



ŝ		11:28 AM			73% 🗖	יכ			
			Q	?					
My Schedule > Schedule									
May	2021	MA							
MON	TUE	WED	THU	FRI	SAT				
26	27	28	29	30	1				
3	4	5	6	7	8				
10	11	12	13	14	15				
17	18	19	20	21	22				
24	25	26	27	28	29				
31 (1)	1	2	3	4	5				
SAT									
heduled									
2 SUN									
heduled									
B MON									
	Mon 26 3 10 17 24	dule > Schedule May 2021 Mon TUE 26 27 3 4 10 11 17 18 24 25 31 1 31 1 SAT 1 seduled 1	dule > Schedule May 2021 MA Mon TUE WED 26 27 28 3 4 5 10 11 12 17 18 19 24 25 26 31 1 2 I SAT I 1 I SAT I I I Mouled I I I SAT I I I SAT I I I SAT I I I SAT I I I MOULE I <t< th=""><th>May 2021 MAY 31 T MON TUE WED THU 26 27 28 29 3 4 5 6 10 11 12 13 17 18 19 20 24 25 26 27 31 1 2 3 1 2 3 3 1 2 3 3 10 11 12 13 10 13 19 20 24 25 26 27 31 1 2 3 1 2 3 3 1 2 3 3 5 SAT 5 5 Heduled 5 5 5</th><th>May 2021 MAY 31 TODAY MON TUE WED THU FRI 26 27 28 29 30 3 4 5 6 7 10 11 12 13 14 17 18 19 20 21 24 25 26 27 28 31 1 12 13 14 17 18 19 20 21 31 1 2 3 4 SAT J 3 4 5 sat J 2 3 4</th><th>Image: Schedule May 2021 MAY 31 TODAY Image: Schedule MON TUE WED THU FRI SAT 26 27 28 29 30 1 3 4 5 6 7 8 10 11 12 13 14 15 17 18 19 20 21 22 24 25 26 27 28 29 31 1 2 3 4 5 sat sat sat</th></t<>	May 2021 MAY 31 T MON TUE WED THU 26 27 28 29 3 4 5 6 10 11 12 13 17 18 19 20 24 25 26 27 31 1 2 3 1 2 3 3 1 2 3 3 10 11 12 13 10 13 19 20 24 25 26 27 31 1 2 3 1 2 3 3 1 2 3 3 5 SAT 5 5 Heduled 5 5 5	May 2021 MAY 31 TODAY MON TUE WED THU FRI 26 27 28 29 30 3 4 5 6 7 10 11 12 13 14 17 18 19 20 21 24 25 26 27 28 31 1 12 13 14 17 18 19 20 21 31 1 2 3 4 SAT J 3 4 5 sat J 2 3 4	Image: Schedule May 2021 MAY 31 TODAY Image: Schedule MON TUE WED THU FRI SAT 26 27 28 29 30 1 3 4 5 6 7 8 10 11 12 13 14 15 17 18 19 20 21 22 24 25 26 27 28 29 31 1 2 3 4 5 sat sat sat			

Work Holidays



Questions & Answers

BLACKWELL

IPS Schedule Module

A successful project rollout requires a dedicated and highly involved test group to experience the functionality, report their findings, and develop training materials for a companywide launch.

Three Components of a Successful Company Project

